

Spring 2020 Regalia Purchase Returns

For Undergraduate and Master's graduates who anticipated participating in the Spring 2020 Commencement ceremonies and had already purchased regalia, the UTD Bookstore is happy to issue refunds for regalia. Please review the following processes based on your circumstances:

TO BE REFUNDED REMOTELY:

If you

Purchased online, had your regalia delivered and wish to refund in the same manner, please reply to your order confirmation with a request for a return label. Include ATTN Regalia Returns on the box. Please allow 7-10 business days for a refund to appear.

Purchased online and picked up in store and wish to return your regalia by mail please send your regalia to the address below. Include your receipt. If you do not have your receipt, please include your order number (from the original order email), name, phone number and UTD email. Please allow 7-10 business days for a refund to appear.

Purchased in-store with a credit card or gift card and wish to send us your regalia please send your regalia to the address below. Include your receipt. If you do not have your receipt, include the last 4 digits of the credit card you used for your purchase, name, phone number and UTD email. Refunds will be issued to the original form of payment. Please allow 7-10 business days for a refund to appear.

Purchased in-store with cash and wish to send us your regalia please send your regalia to the address below. Include your receipt. If you do not have your receipt include your name, phone number and UTD email. These requests will be refunded on a store gift card.

UTD Bookstore
Visitor's Center Building
800 West Campbell Road
Richardson, Texas, 75080

ATTN Regalia Returns

TO BE REFUNDED IN STORE:

If you purchased in-store or online and wish to refund in person, you may visit the store between 9:00am-5:30pm, Monday – Friday, or 11:00am – 3:00pm, Saturdays, *after* March 29 to complete a refund. Please bring a receipt, the last 4 digits of the credit card you used for your purchase, or your online order number. If you paid with cash and do not have a receipt, your name *must* be included on the list of graduates expected to participate in the May ceremonies. *Only* regalia purchased for the May 2020 commencement may be refunded.