What cleaning protocols is the SSC using in its spaces?

Peer leaders and staff will be cleaning tables and shared surfaces between every session (SI, PLTL, workshops). In the open Peer Tutoring lab, all dry-erase markers will be sanitized regularly, and tables and shared surfaces will be cleaned after each table is vacated. In Academic Success Coaching, Writing Center and CommLab, each table will be cleaned between each appointment. Each night after programs close, every SSC space will be also cleaned.

Will SSC leaders be required to wear masks?
Because of state orders, UTD and thus the Student Success Center cannot require staff, student workers or faculty who volunteer in our labs to wear masks on campus. However, we strongly encourage the leaders working in the SSC to wear masks while visiting all SSC spaces/programs.

Will all students in the SSC spaces be required to wear masks?
Because of state orders, UTD and thus the Student Success Center cannot require students to wear masks on campus. However, we strongly encourage the students using SSC services to wear masks while visiting all SSC spaces/programs.

Will the SSC be providing masks?
Yes, every tutoring space in the SSC will have ample masks for a student/leader to take and use.

Will the SSC be providing virtual services during the Fall 2021 semester?
All exam reviews will be offered virtually and we are adding more on-line resources to our website. Some Academic Success Coaching appointments will be available virtually as well. The SSC will continue to follow the guidance of the University and will adjust our service platforms if needed to offer our students more virtual options.

What if my peer leader tests positive for Covid?
All leaders who have symptoms or test positive will be asked to fill out the UTD Self-Report Form and will have the option to work virtually if able during their quarantine period. If your sessions or appointments are affected, the SSC will do its best to find a replacement leader if holding the session/appointment virtually is not an option.

I have been required to quarantine; how can I still get tutoring?
Please fill out the Temporary Tutoring Request Form about your immediate academic assistance needs and a staff member from the SSC will contact you with options.

For questions about SSC services, email ssc@utdallas.edu.

For questions about UTD’s Covid response, please go to https://www.utdallas.edu/covid/response/faq/.