Rubric for UCI Student Affairs Units'/Departments' Learning Outcomes (LOs), Unit Outcomes (UOs), Benchmarks, and Planned Assessment Methods

Note: Units/departments should score a 3 or better in each area or must resubmit improved outcomes and/or benchmarks and/or assessment plans for re-evaluation by the Student Affairs Assessment Committee.

	1 – Needs Improvement	2 – Approaching	3 – Good	4 – Excellent
	Outcomes not stated	Outcomes are	Outcomes clearly	Outcomes clearly
LOs & UOs:	clearly	somewhat clearly	stated	stated and not too
Clarity	,	stated		broad or vague to
,	Outcomes very hard to		LOs stated in terms of	assess well
	assess (often too	LOs stated in terms of	what students will	
	broad or vague)	what students will	learn, using verbs	LOs stated in terms of
		learn		what students will
	LOs not stated in		UOs are stated in	learn, using verbs
	terms of what	UOs are stated in	terms of the program	, 0
	students will learn	terms of the program		UOs are stated about
			Grammatical, decent	the program
	UOs not stated in	Grammar or sentence	sentence structure	
	terms of program	structure could be		Grammatical, good
	1 0	improved or typos or		sentence structure
	Grammar or sentence	spelling errors		
	structure awkward			
	Outcomes pertain to	Outcomes are	Outcomes are clearly	Outcomes are clearly
LOs & UOs:	minor aspects of the	somewhat relevant,	important to the unit's	central to the unit's
Relevance to Mission	unit that are only	but not central, to the	mission	mission
	vaguely related to the	unit's mission		
	unit's mission			BONUS POINTS:
				CAS Standards
				influence is clear in
				outcomes
				BONUS POINTS:
				Outcomes are posted
				on unit's website
	Too few to cover the	At least three	At least three	At least three
LOs & UOs:	unit's most important	outcomes provided,	outcomes (for most	outcomes (for most
Quantity and Balance	areas (its mission)	but important areas of	units, at least 4 or 5)	units, at least 4 or 5)
		the mission not		
	Lacking either LOs or	covered	Sufficient outcomes to	Sufficient outcomes to
	UOs		cover most of the	cover all the unit's
		Lacking either LOs or	unit's priorities (per	priorities (per mission
		UOs	mission statement)	statement)
			At least one LO and	Good balance
			one UO	between LOs and UOs
				for the unit's mission
				(for most units: has

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	Absence of detail or	More explanation or	Statement of	Statement of
Benchmark & Planned	precision in	preciseness needed in	assessment plan and	assessment plan and
Assessment Methods	assessment plan	assessment plan or	benchmark is clear and	benchmark is clear and
(the check boxes in	and/or benchmark	benchmark	precise.	precise.
SALO)				
	Not appropriate for	Plan is a somewhat	Appropriate for the	Ideal for the outcomes
	the outcomes	reasonable way to	outcomes	
	(benchmark too	assess the outcomes		Instruments (surveys,
	lenient or planned		Instruments (surveys,	rubrics, etc.), including
	assessment not very	Indirect evidence used	rubrics, etc.) might to	how developed, well
	relevant to outcome)	when direct evidence	need a bit more	thought out and
		could reasonably be	thought, pretesting, or	clearly described
	Type of data to be	collected	research	,
	collected not stated			Direct evidence
			Direct evidence	collected when
	Indirect evidence used		collected when	possible
	when direct evidence		possible	
	could reasonably be			Pre & post testing
	collected			when appropriate to
				assess improvement
				and learning rather
				than knowledge
				BONUS POINTS:
				Multiple methods
				used to assess a single
				outcome
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