

# BILL LEGETT

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## EMPLOYMENT

### **INTERIM DIRECTOR EVENT MANAGEMENT, DINING, & HOSPITALITY (OCT 2016-PRESENT)** **ILLINOIS STATE UNIVERSITY**

- Responsible for supervision of all day to day operations for this department that employs more than 1,300 staff and has an operational budget of over \$35 million
- Oversee all functions of seven facilities on campus; including the Bone Student Center, Braden Auditorium, Bowling and Billiards Center, Student Services Building, Watterson Dining Commons, Marketplace at Linkins Dining Center and John Green Administration Building
- Direct the management of six retail franchise locations on campus that include McAlister's Deli, Einstein's Brothers & Bagels, Burger King, Pizza Hut Express, Starbucks, and Einstein's Brothers & Bagels at Milner Library. Additionally, direct the management of five self-branded retail university locations that include Airport Lounge, Business Bistro, U-High School Store, Bone Student Center Lobby Shop, Bowling and Billiards Center Snack Shop, and provide food services to Metcalf School and Illinois State University Childcare
- Lead the daily functions including procurement, production and daily meal services for two residential dining centers that serve over 12,000 meals a day to student meal plan holders, faculty/staff and guests to the University
- Supervise event management services including scheduling, production services, ticket sales, event set up and daily catering services that are hosted at the Bone Student Center, Braden Auditorium, Bowling & Billiards Center, Alumni Center, Ewing Manor, the President's residence and various events across the campus of Illinois State University
- Manage business relationships for lessees and building partners that provide services to the department that include Barnes and Noble Bookstore, PIP Printing, ISU Credit Union, Redbird ID Card Office, Tech Zone, University Program Board, Student Involvement and Activities and four Subway restaurant locations on campus
- Work with staff to ensure all business and operational support functions for the department including accounting, assessment, business analytics, employment management, marketing, payroll, project execution, strategic planning and training meet the needs for the department
- Member of the Emergency Response Team representing Event Management, Dining, and Hospitality to be prepared for unplanned emergencies that impact the university and department

### **INTERIM DIRECTOR CAMPUS DINING SERVICES (SEPT 2015-OCT 2016)** **ILLINOIS STATE UNIVERSITY**

- Accepted role as Interim Director while continuing to serve as the Associate Director for Operations for Campus Dining Services with a budget of over \$28 million dollars
- Responsible for all food service operations for Illinois State University, including two residential dining centers, nine retail dining operations, and a full service catering staff that serves events held at several campus locations

- Direct the management of a highly skilled staff of approximately 1,000 full time and student staff to ensure high quality service is provided to customers at all operations daily
- Provide leadership and guidance for all support functions for the department including accounting, assessment, business analytics, employment management, payroll, marketing, project execution, strategic planning and training
- Collaborate with University Housing Services and Bone Student Center to plan and execute annual events such as Illinois Special Olympic Summer Games, Preview, and Cultural Dinners

**ASSOCIATE DIRECTOR CAMPUS DINING SERVICES  
ILLINOIS STATE UNIVERSITY**

**(AUG 2012 – AUG 2015)**

- Responsible for all food service operations for Illinois State University; including the daily operations of two residential food service units serving more than 12,000 meals daily and nine retail operations on campus that serve students, faculty, and guests of the university
- Direct the functions of Illinois State University Catering serving guests at the Bone Student Center and campus community; including all catered events at the Presidential residence
- Lead a staff of 150 full time and 800 student employees
- Work directly with facilities staff to coordinate the execution of several projects and ensure daily preventative maintenance service for all equipment in all department venues
- Collaborate with University Housing Services and Bone Student Center to plan and execute several conferences, including Illinois Special Olympics Summer Games, Preview, Cultural Dinners, Hearts at Home, Illinois Theater Festival and several sports and educational camps
- Participate in negotiation and agreement of the labor contract with Local 1110
- Member of the Emergency Response Team representing Campus Dining Services to be prepared for unplanned emergencies that impact the university and department
- Establish and monitor food safety, workplace safety, personnel guidelines and policies daily while working with Environmental Health & Safety and Human Resources to improve overall operational success, including leading the SAFE committee for the department

**GENERAL MANAGER  
THE CHATEAU HOTEL & CONFERENCE CENTER**

**(APR 2008 - AUG 2012)  
BLOOMINGTON, ILLINOIS**

- Responsible for all day to day operations for this 180 room full service hotel and conference center

**GENERAL MANAGER  
EASTLAND SUITES HOTEL & CONFERENCE CENTER**

**(MAR 2001-APR 2008)  
BLOOMINGTON, ILLINOIS**

- Responsible for all day to day operations for this 112 room hotel and conference center

**GENERAL MANAGER  
HAMPTON INN**

**(SEPT 1997 – MAR 2001)  
BLOOMINGTON, ILLINOIS**

- Responsible for all day to day operations for this 108 room hotel

**Director of Services  
COURTYARD BY MARRIOTT DOWNTOWN**

**(Feb1997 –Sept 1997)  
INDIANAPOLIS, INDIANA**

- Responsible for all daily housekeeping functions for this 233 room hotel and conference center

**GENERAL MANAGER  
COURTYARD BY MARRIOTT**

**(JUN 1995 – FEB 1997)  
NORMAL, ILLINOIS**

- Responsible for all day to day operations for this 78 room hotel

## **EDUCATION**

Eastern Illinois University  
B.S. Hospitality Services/Home Economics

Charleston, Illinois  
Minor: Business

## **PROFESSIONAL ACCOMPLISHMENTS/RECOGNITION**

- Directed transition of two university departments into Event Management, Dining and Hospitality in December 2016
- Collaborated with campus partners to prepare plans for \$33 million dollar Bone Student Center revitalization
- Coordinate and plan for a \$11 million dollar development of a Culinary Support Center on campus
- Successfully open the first Starbucks at Illinois State University located at the Student Recreation Center
- Design and coordinate refresh for McAlister's Deli and Marketplace at Linkins in 2016
- 2016 Graduate of the Illinois State University Leadership Initiative Program
- Dining Services recognized by Niche as top public dining operation in the state of Illinois in 2015 and 2016 and the top 10% nationally
- Team Excellence Award in 2015 – SAFE Committee
- Member of the Division of Student Affairs Diversity Inclusion Change Team
- Opened a satellite Einstein's Brothers Bagels at Milner Library in 2013
- Design and plan construction documents for Tony Roma's full service restaurant (2008-2012)
- 2004 Illinois Hotel & Lodging Association Hotelier of the Year
- Marc Center Top 20 Class of 2003
- Awarded McLean County Hospitality Industry Person of the Year in 2000
- Received Marriott Presidential Award for outstanding guest satisfaction 1998
- Recognized by Marriott Corporation for Most Improved Yield in 1996
- Plan and execute the opening of the Courtyard by Marriott in Normal and Champaign in 1995
- Assist in planning and opening of the Courtyard by Marriott in Springfield, Illinois in 1993

## **COMMUNITY INVOLVEMENT**

- PTO President for Sugar Creek Elementary School (2004-Present)
- Member Children's Hospital Telethon Committee (2014-2016)
- Volunteer coach for McLean County Cougars Junior Football League (2010-2015)
- Chair for the Bloomington Normal Sports Commission (2005-2013)
- McLean County Compact Instructor at 6<sup>th</sup> Grade Partnership (2004-2012)
- Member McLean County Economic Development Leadership Board (2008-2010)
- Adjunct Instructor for Lincoln College in Travel & Tourism (2003-2009)
- President of Bloomington Normal Hotel & Lodging Association (1995-1997 / 2003-2005)
- Treasurer for Kiddie Korner Preschool (1996-1998)